- ✓ Community of Learning
- ✓ Confidential Case Sharing
- ✓ Practical



- ✓ Interdisciplinary
- ✓ On-line Learning
- √ Free CME and CE

Learn and apply Leadership & Quality Improvement principles from experts!

Share and get practical tips from colleagues!

# Project ECHO University of Hawaii Long-Term Care Learning Action Network

A Collaborative Partnership to Provide Education from Quality Improvement and Leadership and Implementation Experts with Case Discussion to build a Community of Learning



### Long-Term Care Learning Action Network











# Confidential & Safe



We commit to maintain and safeguard the confidentiality of information shared. All case presentations are required to be de-identified and HIPAA compliant. In order to create a safe learning environment, we will foster a culture of mutual learning and encouragement, rather than negativity, shame and blame.

ECHO case consultations do not create or otherwise establish provider-patient relationships between any ECHO specialists and patients whose cases are being presented in an ECHO setting.

### Learning Objectives

- Explore strategies for well-being during the Pandemic and recovery
- Practice Age Friendly Health Systems strategies
- Identify QI strategies to improve nursing home care.
- Increased knowledge for regulatory guidance for COVID and QMs

### CME Credits

In order to receive CMEs please:

- I. Register: https://echo.zoom.us/meeting/regis
  - https://echo.zoom.us/meeting/register/tJUqcuysr jsvGtE2kdnnVk9kl4iAu9cPoOGB
- 2. Complete an Evaluation <a href="https://geriatrics.jabsom.hawaii.edu/nh-echo-lan/">https://geriatrics.jabsom.hawaii.edu/nh-echo-lan/</a>

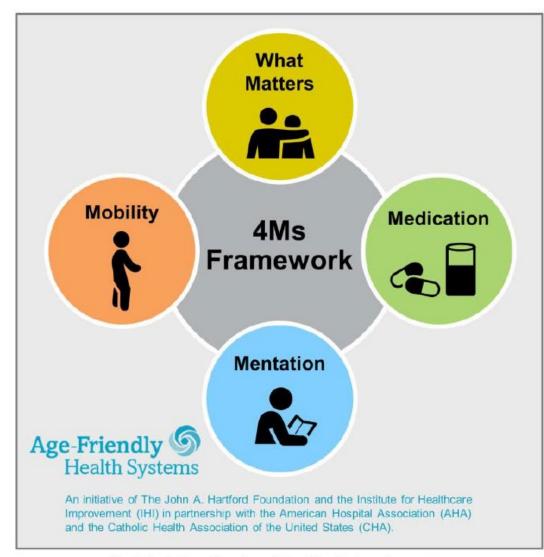
\*\* Some systems do not allow access to google forms. Fillable PDFs can be found on our website. Please send to Jon at <a href="Nakasone@hawaii.edu">Nakasone@hawaii.edu</a>

The Hawaii Consortium for **Continuing Medical Education** is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

This program is approved by the **National Association of Social Workers** - Hawai'i Chapter (Approval HI62792021-190) for up to 1 Social Work continuing education contact hour(s).

#### If you would like to get **AFHS** Recognition from IHI for providing comprehensive geriatric care at your Nursing Facility, we can help you.

Figure 1. 4Ms Framework of an Age-Friendly Health System



#### **What Matters**

Know and align care with each older adult's specific health outcome goals and care preferences including, but not limited to, end-of-life care, and across settings of care.

#### Medication

If medication is necessary, use Age-Friendly medication that does not interfere with What Matters to the older adult, Mobility, or Mentation across settings of care.

#### Mentation

Prevent, identify, treat, and manage dementia, depression, and delirium across settings of care.

#### **Mobility**

Ensure that older adults move safely every day in order to maintain function and do What Matters.

Stay tuned...

For related work, this graphic may be used in its entirety without requesting permission Graphic files and guidance at thi.org/AgeFriendly

#### What Matters Series- 4 Parts

# LTC ECHO LAN Schedule

2<sup>nd</sup> Tuesday of each month 2:00- 3:00 pm

DATE	TOPIC
Feb	Who Knows What Matters?
Mar	Understanding What Matters
Apr	Addressing What Matters
May	Care Plans that Matter
** Session Top	pics subject to change

### Introducing: The Hub Team

	Position	Role
Aida Wen, MD, CMD	UH Dept of Geriatric Medicine	Course Director
Hope Young	Kokua Mau	Speaker
Gayle Rodrigues, MSN, RN	Director of Nursing, Oahu Care Facility	Facilitator
Dana Mitchell, RN	Mountain Pacific Quality Health	QI Coach
Lori Henning, LNHA	HAH-Quality & Education Program	COVID and Regulatory updates

<sup>\*</sup>Our speakers report that they have no conflicts of interest.

#### Wellness

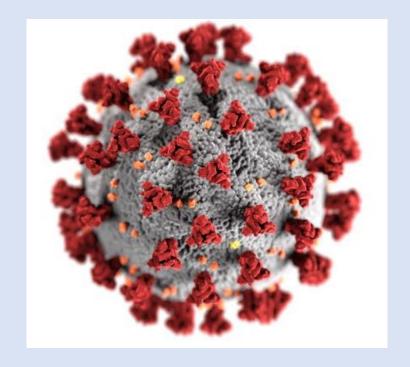
- 1. Rest
- 2. Restore
- 3. Create
- 4. Connect



These are important to put back into your life – DO IT THIS WEEK!

# Regulatory & COVID-19 Updates

Healthcare Association of Hawaii



#### What Matters Series – Part 3

Addressing What Matters Most

Documenting the Conversation



#### Let's Talk Story!!

Kokua Mau's Let's Talk Story Program

Advance Directives and POLST

Hope Young
Advance Care Planning Coordinator





# Advance Care Planning Why is it important?

- No one knows when they may become "Very ill"
- Helps companions to find their voice
- Helps prepare them and their family for what's coming
- Ease the burden for others having to make tough choices
- Helps assure their wishes are followed
- COVID 19 has changed they way health care is provided



"I'm not afraid of death; I just don't want to be there when it happens."

~Woody Allen







#### If the unexpected happened,



Who would speak for you?





#### Would they know what you would want?



Or possibly what you would not want?





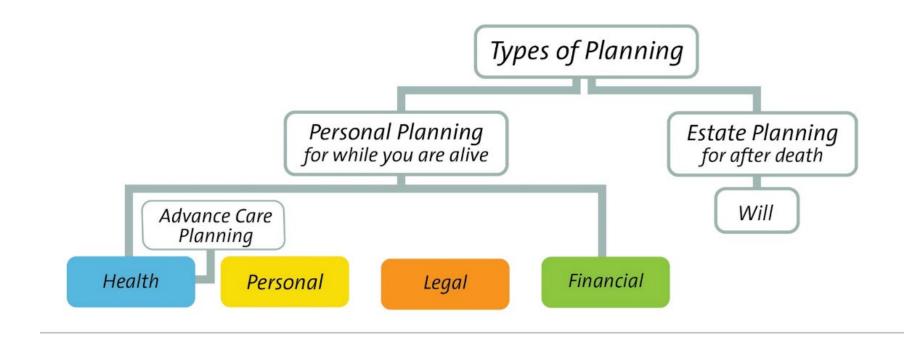
#### Did you know...

- Everyone over the age of 18 should have an Advance Health Care Directive (AD or AHCD) which appoints a Health Care Agent
- Without an AD, precious time could be spent trying to designate a Health Care Agent from "interested parties", there is no next-of-kin hierarchy in the state of Hawaii. If the "interested parties" cannot come to an agreement, it could become a guardianship case, which could take 6 months to resolve





#### Cover all your bases!



Source: Nidus Personal Planning Resource Centre and Registry





#### **Advance Health Care Directive**

Last	First	Middle i		Date of Birth	Date
PART 1: HEALTH					OF AGENT
I designate the following i	ndividual as my agent to n	nake health care	decisions f	or me:	
Name	and relationship of in	dividual designat	ed as health c	are agent	
		-			
Street Address		City		State Zip	
Home Phone	Cell Phone		E-mail		
If I revoke my agent's au	thority or if my agent is a	not willing, able	or reason	ably available to	make
decisions for me, I design					
_	-	-	-		
Name	and relationship of in	dividual designat	ed as health c	are agent	
Street Address		City		State Zip	1
Home Phone	Cell Phone		E-mail		
Home Phone	Cell Phone		E-mail		
					me by a cou
WHEN AGENT'S AUT My agent's authority becomy own health care decis  If I mark this box	omes effective when my p	orimary physici llowing box.	an determi	nes that I am un	nable to mak
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Available to download on Kokua Mau Website www.kokuamau.org





#### Advance Health Care Directive (AHCD)

Legal document completed only when you are of sound mind



- Appoints a Health Care Power of Attorney (s)
- State instructions for future choices on your end of life decisions



#### AHCD – Part 1: Health Care Power of Attorney (HCPOA)

- Who do you trust to make health care decisions for you when you cannot?
  - Familiar with your personal values
  - Willing and able to make decisions
- Doesn't need to be a family member.
- Select alternate

HAWAI'I A	DVANCE	HEALTH C	ARE DIRE	CTIVE
My name is:				
Last	First	Middle initial	Date of Birt	h Date
PART 1: HEALTH I designate the following				OF AGENT
Name	and relationshi	p of individual designated as	s health care agent	
Street Address		City	State Z	ip
Home Phone	Cell Phone		E-mail	
If I revoke my agent's a decisions for me, I desig				to make
Name	and relationshi	p of individual designated as	s health care agent	
Street Address		City	State Z	ip
Home Phone	Cell Phone		E-mail	





#### AHCD – Part 2 Section A: End of Life Decisions

#### Becomes effective only when:

- If I have an incurable and irreversible condition that will result in my death within a relatively short time, OR
- If I have lost the ability to communicate my wishes regarding my health care and it is unlikely that I will ever recover that ability, OR
- If the likely risks and burdens of treatment would outweigh the expected benefits

PART 2: INDIVIDUAL INSTRUCTIONS (You may modify or strike through anything with which you do not agree. Initial and distance may modifications.)  A. END OF LIFE DECISIONS  If I have an incurable and irreversible condition that will result in my death within a relatively short time, OR  If I have lost the ability to communicate my wishes regarding my health care and it is unlikely that I will ever recover that ability, OR  If the likely risks and burdens of treatment would outweigh the expected benefits.  THEN I direct that my health care providers and others involved in my care provide mithand, or withdraw treatment in accordance with the choice I have marked below. Check only one of the following boxes. You
may also initial your selection.
I want to stop or withhold medical treatment that would prolong my life.
OR  I want medical treatment that would prolong my life as long as possible within the limits of generally accepted health care standards.
Share and discuss your Advance Health Care Directive with your doctor, loved ones and agent Page 1 of 3





# Choice – Prolong or Not to Prolong Life

"I want to stop or hold medical treatment that would prolong my life"

#### OR

 "I want medical treatment that would prolong my life as long as possible within the limits of generally accepted health care standards"





#### AHCD – Part 2 Section B: Artificial Nutrition & Hydration

PART 2: INDIVIDUAL INSTRUCTIONS (CONTINUED) (You may modify or strike through anything with which you do not agree. Initial and date any modifications.)

B. ARTIFICIAL NUTRITION AND HYDRATION - FOOD AND FLUIDS:
Artificial nutrition and hydration must be provided, withheld or withdrawn in accordance with the choice
have made in the preceding paragraph A unless I mark the following box.
If I mark this box, artificial nutrition and hydration must be provided under all circumstances as
long as it is within the limits of generally accepted healthcare standards.
C. RELIEF FROM PAIN:
$ \begin{tabular}{ll} \hline & If I mark this box, I choose treatment to alleviate pain or discomfort even if it might hasten my death. \\ \hline \end{tabular}$
D. OTHER
If I mark this box, the additional instructions or information I have attached are to be incorporated into
my care. (Sign and date each added page and attach to this form.)





## Artificial Nutrition and Hydration: Important considerations

- Individual and personal decision.
- In some illnesses (e.g. stroke, esophageal/ throat cancer) artificial nutrition can prolong life.
- In others (Parkinson's, dementia, terminal cancer) artificial nutrition may not prolong life.





# Section C & D: Relief of Pain and Other Important considerations

- Pain medications to ensure comfort at the end of life can hasten death.
- This is considered ethically acceptable by most medical professionals to provide comfort.
- Again, this is a personal and individual decision.

C. RELIEF FROM PAIN:  If I mark this box, I choose treatment to alleviate pain or discomfort even if it might hasten my death
O. OTHER
If I mark this box, the additional instructions or information I have attached are to be incorporated into
my care. (Sign and date each added page and attach to this form.)





# AHCD Part 2 – Section E: What is Important to Me?

- What makes life meaningful?
- What would make quality of life unacceptable?
- If a trial of support is wanted how long would they want?

E. WHAT IS IMPORTANT TO ME: (Optional. Add additional sheets if needed.) The things that I value and that make life worth living to me are: (examples: gardening, walking my pet, shopping, participating in family gatherings, attending church or temple):

My thoughts about when I would not want my life prolonged by medical treatment (Examples include: If I no longer have the mental capacity to make my own decisions, if I have lost all ability to communicate, if I can no longer safely swallow, etc):





#### Must be signed in the presence of:

# A Notary Public OR Two Witnesses

#### Witnesses

- must be 18 years or older
- Cannot be your health care agent, a health care provider or an employee of a health care facility
- One witness cannot be a relative or have inheritance rights





#### What is POLST?

- Provider
- Orders for
- <u>L</u>ife
- <u>S</u>ustaining
- Treatment

	PROVIDER ORDERS FOR LIFE-SUSTA	INING TREATMENT (POLST)
	FIRST follow these orders. THEN contact the	Patient's Last Name
	patient's provider. This Provider Order form is based on the person's current medical condition	First/Middle Name
	and wishes. Any section not completed implies full treatment for that section. Everyone shall be	Date of Sirth Date Form Prepared
	treated with dignity and respect.	Date Form Prepares
A	Attempt Resuscitation/CPR Do Not	** Person has no pulse and is not breathing * Attempt Resuscitation/DNAR (Allow Natural Death)
one.	(Section B: Full Treatment required)	
	If the patient has a pulse, then follow orders	** Person has pulse and/or is breathing **
B		te, positioning, wound care and other measures to relieve pain of airway obstruction as needed for comfort. Transfer if comfort
		rescribed above. Use medical treatment, antibiotics, and IV fluids y support (e.g. continuous or bi-level positive airway pressure).
	and defibrillation/cardioversion as indicated. Transfer to h	tubation, advanced airway interventions, mechanical ventilation nospitol if indicated. Includes intensive core.
	Additional Orders	
	(See Directions on next page for information on nutrition & h	
C teck teck	See Directions on next page for information on nutrition & h	
Me	[See Directions on next page for information on nutrition & h   No artificial nutrition by tube.	ydration) and desired, period of artificial nutrition by tube.
		ydration) and desired.  erriod of artificial nutrition by tube.  ONDITION - Discussed with:
D beg	See Directions on next page for information on nutrition & in   No artificial nutrition by tube.   Defined trial     One of trial   One of	yeleston) and desired.  Desired of artificial nutrition by tube.  DIDITION - Discussed with:  I LAR is checked, you must check one of the boxes below:
» D	See Directors on neet page for information on nucleon & in-   No artificial nucrition by tube.   Ordered total	printion) and desired.  DIDITION - Discussed with:  LUA in checket, you must check one of the boxes below:  ney for Healthcare.
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D beg	See Directors on neet page for information on nucleon & in-   No artificial nucrition by tube.   Ordered total	polisticol and desired.  DNDITION - Discussed with:  (LAB is checked, you must Check one of the boxes below: help for Helebbane Processing or Person of a Minor he state of Hawai'i.)
D beg	See Discretions on neet page for information on suctions & in- No artificial mutrition by tube. Others discretion Goals Goals Goals Additional Orders Patient or Ingally Authorized Representative (J.AR), i.  Goaldain Agent designated in Tower of Attori Surriquate selected by consensus of interested persons (S.  Signature of Provider (Physician/APRN licensed in My signature bition indicates to the best of my knowledge that condition and preferences.	and desired.  DNDITION - Discoused with:  If LAR is checked, you must check one of the boxes below:  we for Healthara
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D beg	See Discretors on neep page for information on nutrition & his   No entitled institution by tube.   Owned total   Coast.   Owned total   Owned   Owned total   Owned   O	polisticol processed with:  If All in Chested, you must their one of the boses below:  If All in Chested, you must their one of the boses below:  In section () Parient designated surrogate graction () Parient designated surrogate graction () Parient of a Minor  In section () Parient of a Minor  Parient Number  Oute  Parient Number  Oute  State
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# Who Would Benefit from Having a POLST Form?

- Chronic, progressive illness
- Serious health condition
- Medically frail
- A person for whom you would issue an in-patient DNR order
- "Would you be surprised if this patient died within the next year?"





#### **POLST** in Hawaii

- One form for entire state.
- Use not mandated.
- Honoring form is mandated.
- Provides immunity from civil or criminal liability.



#### **POLST** in Hawaii

#### Effective 2009, Updated 2014

	PROVIDER ORDER	RS FOR LIFE-SUST.	AINING TREATM	1ENT (POLST)
		e orders. THEN contact the	Patient's Last Name	
	based on the perso	<ul> <li>This Provider Order form is on's current medical condition action not completed implies</li> </ul>	First/Middle Name	
		that section. Everyone shall be	Date of Birth	Date Form Pre
A Check One	Attempt Resuscitation, (Section B: Full Treatment re	/CPR Do No	t Attempt Resuscitati	pulse and is not breath on/DNAR (Allow Natural Deat
	If the patient has a puls MEDICAL INTERVENTIO			lse and/or is breathing '
B Check One	Comfort Measures Or and suffering. Use oxygen, s needs cannot be met in curr	nly Use medication by any resuction and manual treatment in the footbook.  terventions includes care to. May use less invasive airw	oute, positioning, wound out of airway obstruction as described above. Use med	are and other measures to relieve needed for comfort. Transfer if c dical treatment, antibiotics, and IV is or bi-level positive airway press
	and defibrillation/cardiover. Additional Orders:	sion as indicated. <i>Transfer to</i>	hospital if indicated. Inclu	ay interventions, mechanical vent ides intensive care.
C Check One	(See Directions on next page fo  No artificial nutrition by tub  Long-term artificial nutrition  Additional Orders:	be. Defined tria	hydration) I period of artificial nutriti	and des
	SIGNATURES AND SUM	MARY OF MEDICAL O	ONDITION - Discussed	i with:
D	Patient or Legally Auti	horized Representative (LAR)	. If LAR is checked, you mu	st check one of the boxes below:
Check One		t designated in Power of Atto ensus of interested persons (	_	Patient-designated surrogate Parent of a Minor
	Signature of Provider (Phy: My signature below indicates to condition and preferences.			
	Print Provider Name		Provider Phone Number	Date
	Provider Signature (required)	<u></u>	Provider License #	
	Signature of Patient or Le My signature below indicates th known wishes and/or in the best	at these orders/resuscitative	measures are consistent	with my wishes or (if signed by LA
	Signature (required)	Name (print)		Relationship (write 'self' if patient)
	Summary of Medical Condition		Official Use Or	llý

Patie	ent Name (last, first, middle)			Date of Birth		Gender	
						M	F
Pati	ent's Preferred Emergency Contact		epresentative				
Nam	e	Address			Phone Nu	mber	
Heal	th Care Professional Preparing Form	Preparer Title	Phone N	lumber	Date	Form Pre	parec
E	(Legally Authorized Representat make this declaration under the penal tative for the patient named on this for capacity and no health care agent or co- agent or guardian or designated surrog made reasonable efforts to locate as lack of capacity and that a surrogate as the patient's surrogate decision-mail and understand the limitations regardis-	ty of false swearing to estab m. The patient has been det uurt appointed guardian or pa ate is not reasonably availab any interested persons as pr cision-maker should be sele- er in accordance with Hawai	ish my authority ermined by the p atient-designated le. The primary p acticable and has ited for the patie 'i Revised Statute	rimary physicial d surrogate has shysician or the informed such ent. As a result I es §327E-5. I ha	in to lack di been appo physician's persons of have been ave read se nd nutrition	ecisional inted or the designee f the patie selected to ction C be n.	has nt's
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#### **HI POLST Form – Information**

HIPAA PEI	HIPAA PERMITS DISCLOSURE OF POLST TO OTHER HEALTH CARE PROFESSIONALS AS NECESSARY				
PROV	PROVIDER ORDERS FOR LIFE-SUSTAINING TREATMENT (POLST)				
	FIRST follow these orders. THEN contact the patient's provider. This Provider Order form is	Patient's Last Name			
	based on the person's current medical condition and wishes. Any section not completed implies	First/Middle Name			
	full treatment for that section. Everyone shall be treated with dignity and respect.	Date of Birth	Date Form Prepare		

HIPAA PERMITS DISCLOSURE OF	POLST TO OTHER HEA	LTH CARE PROFESSION	IALS AS	NECESSARY
Patient Name (last, first, middle)		Date of Bir	th	Gender M F
Patient's Preferred Emergency Contact	or Legally Authorized Re	presentative		The second second
Name	Address		Phone f	Number
Health Care Professional Preparing Form	Preparer Title	Phone Number	Di	ate Form Prepared





# Section A: Cardiopulmonary Resuscitation (CPR)

Α	CARDIOPULMONARY RESUSCITATION (CPR): ** Person has no pulse and is not breathing **
Check One	Attempt Resuscitation/CPR Do Not Attempt Resuscitation/DNAR (Allow Natural Death) (Section B: Full Treatment required)
	If the patient has a pulse, then follow orders in <b>B</b> and <b>C</b> .

\*\*Person has no pulse and is not breathing\*\*





#### Section B: Medical Interventions

В	MEDICAL INTERVENTIONS:	** Person has pulse and/or is breathing **	
Diesk One	Comfort Measures Only Use medication by any route, positioning, wound care and other measures to relieve pain and suffering. Use oxygen, suction and manual treatment of airway obstruction as needed for comfort. Transfer if comfort needs cannot be met in current location.		
	Limited Additional Interventions: Includes care described above. Use medical treatment, antibiotics, and IV fluids as indicated. Do not intubate. May use less invasive airway support (e.g. continuous or bi-level positive airway pressure).  Transfer to hospital if indicated. Avoid intensive care.		
	Full Treatment: Includes care described above. Use Intubation, advanced airway interventions, mechanical ventilation, and defibrillation/cardioversion as indicated. Transfer to hospital if indicated. Includes intensive core.		
	Additional Orders:		

\*\*Person has pulse and/or is breathing\*\*





#### **Diagram of POLST Medical Interventions**



\*Consider time/prognosis factors under "Full Treatment" "Defined trial period. Do not keep on prolonged life support."





## Section C: Artificially Administered Nutrition

C	ARTIFICIALLY ADMINISTERED NUTRITION: Always offer food and (See Directions on next page for information on nutrition & hydration)	d liquid by mouth if feasible and desired
Check One	No artificial nutrition by tube.  Long-term artificial nutrition by tube.  Additional Orders:  Defined trial period of artificial nutrition Goal:	n by tube.

Always offer food and liquid by mouth if feasible and desired.





# POLST Section D – Important Signatures!

- Physician or Advance Practice Registered Nurse (APRN) and
- Patient or their Legally Authorized Representative (LAR)
- LAR Agent designated for Health care Power of Attorney;
  - Parent of a Minor
  - Patient-designated Surrogate
  - Surrogate selected by consensus of interested persons
  - Guardian

Guardian Agent designated in Power of Attorney for Healthcare.  Surrogate selected by consensus of interested persons (Sign section E)  Parent of a Minor				
Signature of Provider (Physician/APRN licensed in the state of Hawai'i.)  My signature below indicates to the best of my knowledge that these orders are consistent with the person's medical condition and preferences.				
Print Provider Name		Provider Phone Number		Date
Provider Signature (required)		Provider License #		
Signature of Patient or Legally Authorized Representative  My signature below indicates that these orders/resuscitative measures are consistent with my wishes or (if signed by LAR) thoo which wishes and/or in the best interests of the patient who is the subject of this form.				
Signature (required)	Name (print)		Relationship	(write 'self' if patient)
Summary of Medical Condition		Official Use (	Only	





# Section E: Surrogate Information

- Section E only needs to completed if the patient lacks capacity and has not designated a health care power of attorney
- Non-Designated Surrogate: This individual is appointed in accordance with HRS 327E, & has limitations placed upon him or her with respect to decisions about withholding or with-drawing artificial hydration & nutrition.

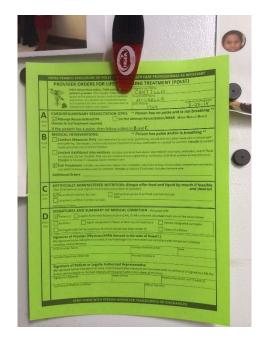
E	SURROGATE SELECTED BY CONSENSUS (Legally Authorized Representative as outling I make this declaration under the penalty of false swettative for the patient named on this form. The patient capacity and no health care agent or court appointed agent or guardian or designated surrogate is not reast made reasonable efforts to locate as many interested lack of capacity and that a surrogate decision-maker is as the patient's surrogate decision-maker in accordance and understand the limitations regarding decisions to	ned in section D) earing to establish my authority to act as the let t has been determined by the primary physicial guardian or patient-designated surrogate has lonably available. The primary physician or the persons as practicable and has informed such should be selected for the patient. As a result I nce with Hawai'i Revised Statutes §327E-5. I ha	n to lack decisional been appointed or the physician's designee has persons of the patient's have been selected to act we read section C below
	Signature (required)	Name	Relationship





### Practical considerations

- Recommended to be printed on lime green paper (but any color, including black and white is acceptable)
- A copy of the POLST form is legal
- Recommended to be kept in a visible place at home:
  - Refrigerator
  - Bedroom door
  - Bedside table
  - Medicine cabinet
- A copy should be given to EMS personnel
- POLST is not transferable from state to state







### Advance Health care Directive vs. POLST

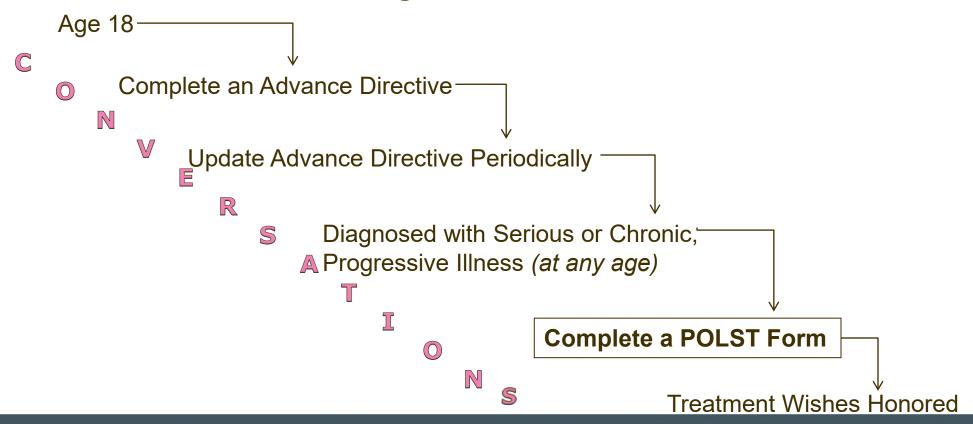
Advance Directives	POLST
For anyone 18 years or older	Persons at any age with serious illness
Identifies wishes for <b>future</b> healthcare	Indicates decisions about current treatments
Appoints a health care representative	Legally authorized representative can be noted
Does not translate into orders for EMS personnel	Actionable orders
CPR/DNR not addressed	CPR/DNR order





### Where Does POLST Fit In?

### Advance Care Planning Continuum







# Can POLST be Changed?

- Individual with capacity can request alternative treatment or revoke a POLST at anytime.
- Legally recognized decision maker may request change based on condition change or new information regarding patient wishes.



### **POLST Conversations**

- Opportunity to increase awareness of different courses of action possible
- Introduce concept of Palliative Care and Hospice
- Change the question:

"What's the matter with me?"

to

"What matters TO me?



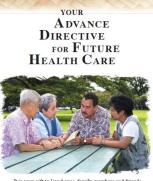


### Kokua Mau Resources



A GUIDE TO

ADVANCE CARE PLANNING:





so that they won't have to guess what you want if you no longer can speak for yourself





(Provider Orders for Life-Sustaining Treatment)

What is POLST?

Is POLST the same as an Advance Health Care Directive

Is the POLST simply a DNR order?

A Provider's Guide to POLST Kokua Mau

POLST [Provider Orders for Life-Sustaining Treatment] is a medical order that gives patients more control over their end-write care. It specifies the types of treatments that a patient wishes to receive towards the end of life. Completing a POLST form encourages communication between healthcare providers and patients, enabling patients to make more informed ecisions. The POLST form documents those decisions in a citer memore and can't equival understood by

all providers, including first responders and emergency medical services (EMS) personnel. As a result, the patient's wishe can be honored across all settings of care.

NO, POLST is a document that empowers a patient or their legally authorized representative (see below) to make decisions along the whole continuum of care, from very aggressive, life sustaining care, to comfort care only, including choices about full resuchablen or do not attempt resuscitation.

No, POLT does not replace an Advance Health Care Directive?

No, POLT does not replace an Advance Health Care Directive (AHCO). The AHCO can provide significantly more detail about an individuosit which and preference for treatment in addition, the AHCO is the most common mechanism for designating a legally authorized representative decision maker for the patient.

Why is the POLST form lime green?

The POLST form is usually completed on a distinctive bright ime-green form, but is also freely available from the internet
(in www.satuamu.org/post) and is exceptable in back and white. The bright color is to make the form quickly visible to
families and emergency medical services personnel. The time-green color is also easily copied. A copy on white paper is a

How do providers get more copies of the POLST form?

The form is available on the Kölus Mau web site (www.kokusmau.org/poist) in PDF format for easy replication. It is the

standard that the form be on an 8%" X 11" sheet of time colored paper. The form must have both sides copied on the front

Where is the family encouraged to keep the form?

For the patient at home, the POLST form should be kept in a place readily accessible by family members. Examples include on the

refrigerator, in the medicine cabinet, on the back of a bedroom door or on a bedside table. It should be kept with the AHCD.

Is implementing the orders from the POLST form protected under Hawai'i Law?

Maintained for Hawai'i by Kōkua Mau

Hawai'i Hospice and Palliative
Care Organization

### HAWAI'I ADVANCE HEALTH CARE DIRECTIVE

First Middle initial Date of Birth Date PART 1: HEALTH CARE POWER OF ATTORNEY – DESIGNATION OF AGENT: I designate the following individual as my agent to make health care decisions for me:

and solutions his of individual designated as health ones areas

If I revoke my agent's authority or if my agent is not willing, able, or reasonably available to make decisions for me, I designate the following individual as my alternate agent: and relationship of individual degimated as health care arent

Street Address

AN ALTERITY AND DILLLATION.

We publishes a specific bould and decisions at I have accurated in Part 2 of this form or as I may otherwise provide unity or in writing. If there are decisions for which I have not provided instructions, I was up agent to make which decisions as I would have chosen to the long free on any valence, post, and performed the state of the provided instructions. I was up agent to make which decisions as I would have choose to the language fleen on any valence, post, and performed the provided in t

WHEN ACENTS AUTHORITY DECOMES PERFCTIVE. y agent's authority becomes effective when my primary physician determines that I am unable to make own health care decisions unless I mark the following box.

If I mark this box, my agent's authority to make health care decisions for me takes effect immediately. However, I always retain the right to make my own decisions about my health care I can srevoke this authority at any time as long as I have mental capacity.

PART 2: INDIVIDUAL INSTRUCTIONS (You may modify or strike through anything with which you do not serve. Initial and date any modifications)

time, ON.

If I have dost the ability to communicate my wishes regarding my health care and it is unlikely that I will ever recover that ability. OR.

If the likely risks and burdens of treatment would outweigh the expected benefits.

THEN I direct that my health-care providers and others involved in my care provide, withhold, or withdraw treatment in accordance with the choice I have marked below; Check only one of the following boxes. You may also initial your selection.

I want to stop or withhold medical treatment that would prolong my life. I want medical treatment that would prolong my life as long as possible within the limits of generally accepted health care standards.

Share and discuss your Advance Health Care Directive with your doctor, loved ones and agent



Being asked to make a decision about cardiopulmonary resuscitation (CPR) can be complicated. Few of ut have ever seen CPB performed. Our understanding of CPR may come from what we see on TY, where it look easy and seem to be very successful without any complications. Unfortunately, these TV images of CPR are not completely accurate.

Kokua Mau - Hawai'i Hospice and Palliative Care Organization

The person is placed on a hard board or on the ground and the center of the chest is pushed in about 1.5 to 2 inches. These chest compressions must be done 100 times each minute. Artificial respiration using a special mask and bag over the person's mouth to pump air into the lungs may be started. When the emergency team arrives, a breathing tube may be inserted into the windippe to provide oxygen, and a number of electrical shocks may be given with paddles that are placed

If the heart continues to respond to these treatments, the person is taken to the emergency department. Those who survive will then be transferred to the intensive care unit at the hospital and attached to a vertilator (breathing machine) and a heart monitor. At this stage, most persons are still unconscious.

Risk factors that are more frequent among older persons may contribute to lower chances of CP survival as age increases. Most older adults do not have the type of heart rhythm that responds to

Individuals in advanced stages of dementia have CPR survival rates three times lower than those without demential several student in tolled at stages of lines who were dependent on others to all of their case showed CPR survival rates of 0-0% even if they were transferred from the untimp home to the hospital before the cardiac arrest. Other adults in terminal stages of cancer had CPR survival rates 0 - 1%.



HOWEVER... Every situation is different... what may help someone with a short term correctable may not be best for long-term use for a person with advanced illness or age.

Kōkua Mau - Hawai'i Hospice and Palliative Care Organization

Artificial nutrition and hydration is a voy of giving liquid and nutritions to people who cannot est or disk interest in eating, this other represents progression to mark hydration, a lengthy table (called a narogastric or a natural progression toward the end of Bir. This

and hydration, a lengthy table (clief an anougatic or "Art" facile just have higher anougatic or "Art" facile just have higher person to one a silvar mortion and hydration, a blue may be put directly. Great in the mortion of the mortion, and an opportunity of the silvary the mortion, and an opportunity or or "A" that or YEC. but Personations Indication; the complete of the mortion, and an opportunity of the personation of which, Sometimes Rudual are given through a visit (V). And process committees referred to as "Adult Failure to Time".

Those who function independently but are receiving some people fair that not providing a feeding tube chemotherapy or radiation for certain cancers and some stroke survivors in rehabilistion whose swallowing ability is expected to return may benefit from temproxy refeding tubes.

A GUIDE FOR DECISION MAKING

### A GUIDE FOR DECISION MAKING



 POLST = Provider Orders for Life-Sustaining Treatment, is your care wishes carried out through:

- Your medical orders, completed by a doctor or an Advanced Practice

want if you become unable to make the decisions yourself.
Your doctor or APRN, who is licensed in the State of Hawai'i (or allowed to POLST also requires your signature or that of your Legally Authorized

When would I need a POLST form?

The POLST form is intended for a person who has a chronic debilitating illness or is facing a life limiting disease, such as end-stage lung or heart disease or a terminal cancer. The decision to create a POLST should be discussed with each person's own provide

The POLST form asks for information about your preferences for medical treatment

If you want to be hospitalized and under what conditions, and

### FREQUENTLY ASKED QUESTIONS (FAQ)

How do I get a copy of the POLST form?

How do I get a copy of the POLST form?

The state of the POLST form of the POLST

Chinese simplified Hawaii Advance Health Care Directive

Chinese traditional Hawaii Advance Health Care Directive

Ilocano Hawaii Advance Health Care Directive

Japanese Hawaii Advance Health Care Directive

Korean Hawaii Advance Health Care Directive

Marshallese Hawaii Advance Health Care Directive

Spanish Hawaii Advance Health Care Directive

Tagalog Hawaii Advance Health Care Directive

Tongan Hawaii Advance Health Care Directive

Vietnamese Hawaii Advance Health Care Directive

### Since June 2016 the Hawaii POLST Form is available in 10 languages

- · Chinese simplified POLST Form for Hawai'i
- · Chinese traditional POLST Form for Hawai'i
- · Ilocano POLST Form for Hawai'i
- · Japanese POLST Form for Hawaii
- Korean POLST Form for Hawaii
- · Marshallese POLST Form for Hawaii
- · Spanish POLST Form for Hawai'i
- · Tagalog POLST Form for Hawai'i
- Tongan POLST Form for Hawaii
- · Vietnamese POLST Form for Hawai'i





### Kokua Mau Contact

Jeannette Koijane, Executive Director jkoijane@kokuamau.org
808-585-9977
Hope Young, ACP Coordinator
hope@kokuamau.org
808-221-2970

www.theconversationproject.org



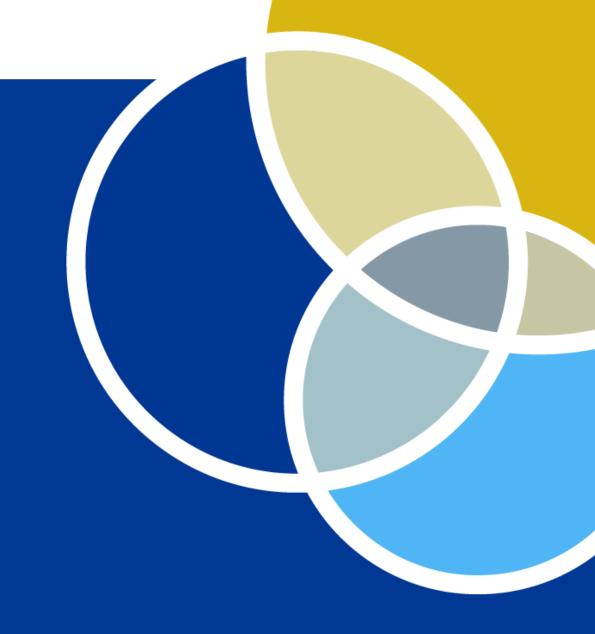






# **ACP Strategies**

Talking about what matters



### **Definitions**



"The whole process of discussion of end-of-life care, clarification of related values and goals, and embodiment of preferences through written documents and medical orders. This process can start at any time and be revisited periodically, but it becomes more focused as health status changes."

Dying in America: Improving Quality and Honoring individual Preferences Near the End of Life, National Academy of Sciences, 2014

## What the Regs Say



"A resident who is at the end of life or in terminal stages of an illness or who has multiple organ system failures may have written directions for his or her treatment goals (or a decision has been made by the resident's surrogate or representative, in accordance with State law). Although a facility's care must reflect a resident's wishes as expressed in the Directive, in accordance with State law, the presence of an Advance Directive does not absolve the facility from giving supportive and other pertinent care that is not prohibited by the Advance Directive\*"

# Facility Requirements



- Provide written information about the right to formulate an advance directive
- Document in record
- Can't provision care or discriminate due to an advance directive
- Educate staff on policies and procedures

## Important Caveat-DNR



The presence of a "Do Not Resuscitate" (DNR) order is not sufficient to indicate the resident is declining other appropriate treatment and services. It only indicates that the resident should not be resuscitated if respirations and/or cardiac function cease.

### **Avoid Citations**



- Ensure the care plan is resident-centered, individualized and consistent with their wishes
- Implement appropriate interventions or document why you cannot/should not implement
- Provide care based on the resident's needs

### QI Efforts



- Periodically assess the number of residents who have advance directives in place
- Educate on strategies for having compassionate end of life conversations
- Consider adjusting efforts to boost completion: host an event, develop an awareness or education campaign for residents and families
- Ensure you have the appropriate staff members on your palliative team

### Resources/References

SOM - Appendix PP (cms.gov)

How to Talk to Your Patients about End-of-Life Care (ihi.org)

Coffee and Conversation: How to Encourage Advance Care Planning (ihi.org)

The Conversation Project - Have You Had The Conversation?

This material was prepared by Mountain-Pacific Quality Health, a Medicare Quality Innovation Network-Quality Improvement Organization (QIN-QIO), under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services (HHS). Views expressed in this material do not necessarily reflect the official views or policy of CMS or HHS, and any reference to a specific product or entity herein does not constitute endorsement of that product or entity by CMS or HHS. 12SOW-MPQHF-HI-NH-02/22-03

# OPEN FOR DISCUSSION



THANKS FOR CARING!

# LOOK FOR 3 THINGS:

		~ [
GEN	ERAL POWER OF ATTORNEY	
#1	OF	
#1 _	Jane Doe	
l,	, the Principal, of	[street
address], City of	, State of	
hereby designate	, [attorney-in-fact's name], of	
	[street address], City of	No. of the last
State of	, my attorney-in-fact (herein	
to act as set forth below, i	n my name, in my stead and for my benefit,	
all powers of attorney I ma	ay have executed in the past.	

FREE follow these orders. THEN contact the	AINING TREATMENT (POL	AS NECESSARY ST) - HAWAPI	Patte	HIPAA PER
	Petert's Lest Name	.,	-	
pulliant's provider. This Provider Order form based on the person's current medical cond and wishes. Any section not completed impl	Non-Trut/Middle Name		Pate	ot's Preferr
full treatment for that section. Everyone shi treatme with dignity and respect.		Oate Form Prepared	Masks	h Cara Profess
	Person has no pulse and is not a Not Attempt Resuscitation/ONAR (I		E	SURROG Gegally A
uli Treatment required)	and Books		ш	I make this o representati
ent has a pulse, then follow or NTERVENTIONS:	" Person has pulse and/or i	n Areathing **	- 1	capacity and agent or gue
! Measures Only Use medication by a	ny route, positioning, wound care and othe	r measures to relieve	- 1	made reason tack of cape
offering, like oxygen, suction and manual seds connot be met in current location.	restment of sireay obstruction as needed	for comfort. Franger (*	- 1	as the patter and underst
	care described above. Use medical treatme		- 1	Dignature (re
Donafer to hospital Findicated. Avoid in	esive ainway support (a.g. continuous or bi- tensive care.	sevel positive arresy		
treest Includes care described above. I	Die Intubation, advanced airway interventi sted. Transfer to hospital (findicated, Inclu	one, mechanical		spleting Po Must be co
orders:	one manger to response y recentle reco			<ul> <li>POLST must patient or 8</li> </ul>
				· Vox of origing ng POLST
LY ADMINISTERED NUTRITION:	Always offer food and liquid by a	mouth if feasible and desired.	1 10	<ul> <li>Any incomp risks &amp;:</li> </ul>
	trial period of artificial nutrition by tube.	and desired.		* No deficin *De Not All
artificial nutrition by tube. Goals				rition B: • When cond
				be transfer IV medicati
S AND SUMMARY OF MEDICAL				A person wi dien C:
	AR). If LAR is checked, you must check one		-	A petient or purrogate o
	Morney for Healthcare Patient-desig			a decision to physician or
selected by consensus of interested perso	no (Sign section I) Parent of a M			prolonging
Provider (Physician/APRN licensed alow indicates to the best of my knowledge		contamental	Rev	lewing PO
references.				The person There is a s
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Care Directiv	s o			
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to give the designation are the health care the designation are the thing to the the total are the t		To to the		

SELECTED BY CONSENSUS OF INTERES

aferred from one care setting or care level to another, o

dial change in the person's health status, or

### Kõkua Mau – Hawai'i Hospice and Palliative Care Organization

### Please Share with our Team:

You will receive a link to fill out an online survey form to share how many of your residents have these 3 documents.

Please try have someone screen all your residents before our next session.

Please try to complete this, it helps us demonstrate that you are doing a good job helping residents achieve their wishes!

DOCUMENT	HOW MANY HAVE?	TOTAL# RESIDENTS
Power of Attorney		
Advanced Care Planning (e.g. DPOA HC)		
POLST form		

# NEED HELP?

- MONDAY, 4/18/22
  - •2pm

Mibrao@hawaii.edu

